MICROSOFT TRAINING & EMPLOYEE ENABLEMENT

Build capability.
Create new possibilities.

Instructor-led learning for business users, administrators, developers and technology leaders.

Learn with confidence.

Role-based Microsoft learning delivered through our Microsoft Certified Trainer partnership. Develop practical skills, strengthen adoption and prepare for relevant certification pathways.

Virtual or onsite
Arabic or English
Private corporate programmes

kappshub.com/training.html

November 2026 | Course availability and versions confirmed before booking.

STRUCTURED LEARNING

A clear path to practical progress.

We work with your organization to match learning to roles, existing experience and business priorities.

Assess your needs

Confirm employee roles, current skills, objectives and recommended starting points.

Learn and practise

Instructor-led sessions combine explanations, demonstrations and agreed exercises or labs.

Continue your preparation

Post-course clarification, study guidance and exam-readiness discussions are scoped in the proposal.

Choose your delivery

Virtual, onsite and private team formats are available in Arabic or English, subject to instructor and course availability.

Training supports preparation. Certification requires the relevant exam or assessment and applicable prerequisites. Course versions, duration, lab access, exam vouchers and post-course support are confirmed in the proposal.

Explore your next learning step.

AZURE & INFRASTRUCTURE

Microsoft Azure Fundamentals

1 day | Beginner

Understand cloud concepts, Azure services, management, governance, security, and cost considerations.

For: Business and technical learners beginning with Azure

AI & COPILOT

Microsoft AI Business Professional

1 day | Beginner

Build practical AI literacy and learn how Microsoft AI can improve everyday work and decision-making.

For: Business users, analysts, project teams, and functional specialists

AI & COPILOT

Microsoft 365 Copilot and Agent Administration Fundamentals

1 day | Beginner

Understand administration, security, readiness, and lifecycle foundations for Microsoft 365 Copilot and agents.

For: Microsoft 365 administrators, service owners, support teams, and technical coordinators

AZURE AI & DEVELOPMENT

Introduction to AI in Azure

1 day | Beginner

Explore AI concepts and Azure capabilities for machine learning, vision, language, and generative AI.

For: Business and technical learners beginning their Azure AI journey

AI & COPILOT

Empower Your Workforce with Microsoft 365 Copilot Use Cases

1 day | Beginner

Apply Microsoft 365 Copilot to communication, meetings, content creation, analysis, and collaboration scenarios.

For: Business users, team leaders, champions, and adoption specialists

AI & COPILOT

Craft Effective Prompts for Microsoft 365 Copilot

Half day | Beginner

Use a repeatable method to write, refine, and evaluate prompts for stronger Copilot results.

For: Microsoft 365 Copilot users and champions

Explore your next learning step.

DATA & ANALYTICS

Microsoft Azure Data Fundamentals

1 day | Beginner

Build foundational knowledge of relational, non-relational, analytics, and data-processing workloads on Azure.

For: Learners beginning a career in data and cloud technologies

BUSINESS APPLICATIONS

Microsoft Dynamics 365 Fundamentals Customer Engagement Apps

1 day | Beginner

Explore customer engagement applications for sales, service, field service, and connected processes.

For: Business users, sales and service teams, consultants, and Dynamics beginners

BUSINESS APPLICATIONS

Microsoft Dynamics 365 Fundamentals Finance and Operations Apps

1 day | Beginner

Explore Dynamics 365 applications for finance, supply chain, commerce, projects, and HR scenarios.

For: Business users, finance and operations teams, consultants, and Dynamics beginners

BUSINESS APPLICATIONS

Microsoft Power Platform Fundamentals

1 day | Beginner

Understand Power Apps, Power Automate, Power BI, Power Pages, Copilot Studio, and their business value.

For: Business users, aspiring makers, consultants, and technical beginners

SECURITY & IDENTITY

Microsoft Security Compliance and Identity Fundamentals

1 day | Beginner

Build foundational knowledge of security, compliance, identity, Entra, Defender, and Purview.

For: Business and technical learners beginning in Microsoft security

Explore your next learning step.

AZURE & INFRASTRUCTURE

Microsoft Azure Administrator

4 days | Intermediate

Implement and manage Azure identity, governance, storage, compute, networking, backup, and monitoring.

For: Azure administrators and infrastructure engineers

AZURE & INFRASTRUCTURE

Windows Server Hybrid Administrator

4 days | Intermediate

Administer Windows Server workloads across on-premises and Azure-connected hybrid environments.

For: Windows Server administrators and hybrid infrastructure engineers

AI & COPILOT

Microsoft AI Transformation Leader

1 day | Intermediate

Plan an enterprise AI transformation that connects strategy, governance, adoption, operating models, and measurable outcomes.

For: Executives, transformation leaders, department heads, and program owners

AI & COPILOT

Build Declarative Agents for Microsoft 365 Copilot

1 day | Intermediate

Create focused declarative agents with tailored instructions, knowledge sources, and capabilities.

For: Power users, makers, administrators, and business solution specialists

DATA & ANALYTICS

Design and Manage Analytics Solutions Using Power BI

3 days | Intermediate

Prepare, model, visualize, analyze, secure, and manage data with Power BI.

For: Data analysts, reporting specialists, and business intelligence professionals

Explore your next learning step.

BUSINESS APPLICATIONS

Microsoft Dynamics 365 Sales Functional Consultant

3 days | Intermediate

Configure Dynamics 365 Sales for leads, opportunities, products, forecasting, productivity, and insights.

For: Functional consultants, CRM administrators, sales operations, and solution specialists

SECURITY & IDENTITY

Microsoft Security Operations Analyst

4 days | Intermediate

Investigate, respond to, and hunt for threats using Microsoft Sentinel and Microsoft Defender.

For: Security operations analysts, SOC teams, and incident responders

SECURITY & IDENTITY

Microsoft Identity and Access Administrator

4 days | Intermediate

Implement workforce and workload identity, authentication, authorization, and identity governance with Entra.

For: Identity administrators, security engineers, and cloud administrators

SECURITY & IDENTITY

Administering Information Security in Microsoft 365

4 days | Intermediate

Implement information protection, DLP, retention, insider risk, and investigation controls with Purview.

For: Information security administrators, compliance teams, and Microsoft 365 specialists

AZURE AI & DEVELOPMENT

Develop AI Apps and Agents on Azure

4 days | Expert

Build grounded generative AI applications and agent solutions using Microsoft Foundry and Azure AI.

For: AI developers, software engineers, and cloud application developers

Explore your next learning step.

AZURE AI & DEVELOPMENT

Operationalize Machine Learning and Generative AI Solutions

4 days | Expert

Operationalize machine learning and generative AI with repeatable deployment, monitoring, security, and governance.

For: Machine learning engineers, MLOps engineers, and AI platform specialists

AZURE & INFRASTRUCTURE

Designing Microsoft Azure Infrastructure Solutions

4 days | Expert

Design identity, governance, monitoring, data, continuity, application, and infrastructure solutions on Azure.

For: Cloud architects, senior administrators, and infrastructure consultants

AI & COPILOT

Architecting Agentic AI Business Solutions

4 days | Expert

Design governed and scalable agentic AI solutions that connect enterprise data, business processes, and Microsoft AI services.

For: Solution architects, AI architects, senior developers, and technical consultants

DATA & ANALYTICS

Microsoft Fabric Analytics Engineer

4 days | Expert

Design enterprise analytics with Fabric lakehouses, warehouses, semantic models, and governance.

For: Analytics engineers, BI professionals, and experienced Power BI practitioners

DATA & ANALYTICS

Microsoft Fabric Data Engineer

4 days | Expert

Ingest, transform, orchestrate, secure, and monitor data engineering workloads in Microsoft Fabric.

For: Data engineers, ETL developers, and analytics platform specialists

Explore your next learning step.

MICROSOFT 365

Microsoft 365 Administrator

5 days | Expert

Deploy and manage a Microsoft 365 tenant across identity, access, security, compliance, and services.

For: Microsoft 365 administrators, tenant administrators, and technical consultants

BUSINESS APPLICATIONS

Microsoft Power Platform Developer

5 days | Expert

Build advanced solutions with Dataverse, custom logic, integrations, components, and lifecycle management.

For: Developers and technical consultants extending Power Platform

SECURITY & IDENTITY

Cloud and AI Security Engineer

4 days | Expert

Secure cloud and AI workloads using identity, posture, workload protection, monitoring, and governance.

For: Cloud security engineers, architects, and senior security administrators

DEVOPS

Design and Implement Microsoft DevOps Solutions

AZ-400T00-A | 4 days | Expert

Plan source control, build and release pipelines, security, and feedback practices for reliable software delivery.

For: Developers, administrators and DevOps engineers

AZURE AI & DEVELOPMENT

Develop AI Cloud Solutions on Azure

AI-200T00-A | 5 days | Expert

Build, monitor and troubleshoot Azure solutions using containers, serverless APIs, event-driven integration and data services for AI workloads.

For: Azure developers, software engineers and cloud application teams

NEXT STEPS

Build a learning path for your team.

Tell us who needs training, what they want to achieve and how you would like to deliver it.

Start with your learning goals

Share your preferred courses or learning objectives, participant numbers, current experience, preferred language and delivery schedule.

A programme shaped around your team

We help you choose a suitable learning path and confirm the course version, objectives, prerequisites and practical learning activities before delivery.

Contact K-Apps

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